



Aug 26-Sept 2, 2027

2027 Essence of Burgundy & Provence River Cruise Frequently Asked Questions

You are about to embark on a wonderful travel experience along the Rhone River where you will sail through the heart of France with sunlit vineyards and medieval towns. These FAQs have been assembled in hopes of making planning for your cruise easier. Several weeks prior to your cruise, you will receive an extensive set of information to help you make your final preparations. If you have questions at any time, e-mail me at deb@fibergarden.com. (Email is my preferred method of communication.) I look forward to traveling with you!

Pre-trip:

- **What do I need to include when planning my budget for the trip?** Trip cost is of interest to most of us. I am providing some guidelines here of some known and optional costs to assist you in developing a realistic budget for the trip.
 - Let's start with the basic trip costs. You have lots of stateroom options when you cruise which are offered at a range of fares. Review the fare list and the compare the prices and your stateroom options. Make sure and review the list of everything your cruise fare includes. Once you board the ship, most of your major expenses are covered including your meals and local shore excursions, etc.
 - Travel insurance. Insurance premiums typically average 10-12% of the trip cost, more if you are over the age of 70, less if you are under 60. Insurance is non-refundable.
 - Airfare (and airport parking, if needed). It is difficult to predict air prices. Typical air prices the past few years have been in the \$1,000 - \$1,200 range for main cabin fares on trips to Europe. A conservative budget figure would be \$1,500.
 - Pre-cruise lodging. Due to the potential for weather and other potential air delays, it is highly recommended that you plan to arrive one or more days prior to the embarkation date. If you are not participating in AmaWaterway's 3-night pre-cruise land package in Nice, The Fiber Garden will secure lodging for your extra night. Location and pricing will be announced when it is available.
 - Gratuities. *Gratuities are included in your cruise fare if you book prior to June 30, 2025.* After June 30, gratuities are \$245 per person. I recommend you pre-pay your gratuities for on-board ship staff that you will be well-served by. Another advantage of pre-paying your gratuities is that it will also include gratuities for local tour guides and drivers.
 - Optional pre and post-cruise land packages. If you want to enjoy a longer vacation you can add an AwaWaterways land package pre or post cruise, or the private bespoke fiber arts tour post-cruise.
 - This list is not all-inclusive but should provide the major expenses you need to consider when planning the budget for your trip.
 - A suggestion is to make your reservation early and make payments on your cruise over the coming months. Any balance due remaining will be paid at the **final payment date of May 15, 2027.**
- **What forms of payment can I use?** All payments for tour costs must be paid by credit card. (MasterCard, VISA, AMEX.) All travelers will have a credit card on file that will be used for payments. All payments will be made on your behalf by the Fiber Garden and paid directly to the cruise company. The Fiber Garden cannot accept any direct payments.

- **What is the refund policy if I need to cancel my trip?** [Cancellation policies](#) can be found on the cruise website. Air cancellation penalties will apply based on the policies of AmaWaterways as stated in their cancellation policy above, or the airline your flight is booked with if you do not book air through AmaWaterways. Reservations may NOT be transferred to another individual if you need to cancel. If you purchased travel insurance, check your policy for trip cancellation coverage.
- **Can you tell me more about travel insurance?** Travel insurance is highly recommended, but not required for you to participate. You should consider how it may help protect your investment and provide peace of mind should an unfortunate situation occur. In addition, should you become ill or injured on your trip, travel insurance provides medical coverage. The Fiber Garden works with two highly reputable insurance companies. We will provide you with a quote after you submit your registration and have paid a deposit. After receiving your quote, if you have specific questions regarding the policy and its coverage, you will be provided with a phone number to contact the company directly. You will find an [overview of the policies](#) offered on the cruise webpage.
- **Do I need a passport?** Yes, you must have a passport to book this cruise! Your passport must be valid for at least six months past the date of your trip. If you need to apply for a passport or renew your passport, you can do so through the [U.S. Department of the State](#).
- **What if I have a criminal conviction?** You may be denied entry into your chosen destination as a result of any prior criminal convictions. It is your responsibility to check with the appropriate embassy to assess your situation.
- **I have some limited mobility and difficulty walking. Will this be a problem for me?** Please be advised that travel in Europe can sometimes involve uneven terrain, rough walking surfaces, short to medium walking distances during tours, and some stairs which can be challenging for those with mobility issues. Although our ship will have an elevator that will access the two middle floors of ship, it does not go to the lower and upper decks. The ship is not fully handicapped accessible. Wheelchair access is very limited, and staterooms would not allow for movement in a wheelchair. Getting on and off the ship needs to be done on foot. Please review the "Passengers with Disabilities" information in the [AmaWaterways Terms & Conditions](#) and contact the Fiber Garden if you have any concerns..
- **What should I pack?** Several weeks prior to the trip, you will receive more information to help you prepare for your cruise. The information here is just to get you started. Comfortable casual attire is recommended attire for daytime and tours. Casual or "country club casual" is fine for dinner. Some people enjoy "dressing up" for the Captain's dinner, but it is not required or expected. Comfortable shoes are a "must" for excursions and workout clothing if you plan to take part in any wellness activities, active tours or use the onboard gym. You will want to pack clothing that can be layered to stay comfortable in changing weather conditions, and a rain jacket. **Don't overpack!!** Plan your wardrobe so you can wear a few shirts and pants in multiple outfits. (After all, you need to have room left in your luggage to stash all those treasures you'll be bringing home
- **What is the weather?** Daytime temperatures average in the low-70's for highs in early September and lows in the 50's. Weather is more typically dry and sunny this time of year.
- **How will air be booked?** More information will be communicated on air booking once it opens 11 months prior to departure. You will have the choice of booking your own air (with assistance from the Fiber Garden as needed), or having Deb book your air through AmaWaterways.
- **How do I get from the airport to the pre-cruise hotel or cruise embarkation point?** If you have purchased a pre-cruise land package and your air is booked through Amawaterways, airport transfers are included. If you are not participating in a pre-cruise land package but book air through the cruise line, they will provide your transportation to the airport at the end of your cruise for no additional charge. If you book your air elsewhere, you can pay a fee to the cruise line for a transfer. The Fiber Garden can do this for you.
- **What else do I need to know to prepare for the trip?** There is a lot of information that could be shared here, but these are the very basics. The Fiber Garden will work with you every step of the way guiding you through the pre-trip preparations, tour documents, etc. Once you make your reservation for the cruise, please be sure to thoroughly read any information e-mailed or sent to you by Deb/the Fiber Garden or AmaWaterways.

During the cruise:

- ***Can I use my cell phone?*** It depends. You will want to check with your cell phone provider to see if your phone can be used when traveling internationally, and what the rates are. It will be far more economical to rely most heavily on Wi-Fi for communications as it is more available and less expensive. [Some good information](#) for traveling in Europe with your cell phone can be found in the linked article. WhatsApp, Facetime, etc. can be used for messaging, phone, and video calls using WiFi.
- ***Is there internet access?*** Yes! Your cruise fare includes internet access in your stateroom and Wi-Fi throughout the ship. It might not always be super high-speed, but for the most part, you should be able to stay in touch with people and get those cruise photos posted!
- ***Currency.*** The currency of France is the Euro. Shipboard purchases are charged in Euros. You can pay your on-board account at the end of your cruise in cash with Euros or with a credit card. You will want some local currency in cash, but you will likely use your credit card for most of your purchases when in ports. You can exchange currency at your U.S. airport or at the airport on arrival in Europe. ATMs will also dispense cash in the local currency and are readily available on shore during our port stops. It is best to carry smaller denominations of U.S. dollars and local currency as many places will not accept large bills. It is highly recommended that you have more than one credit card with you in case of issues with one of them. Follow your credit card companies procedures for notifying them prior to your trip that you will be traveling outside of the U.S.

Post-tour:

- ***How do I get from the ship to the airport?*** If you booked your air through AmaWaterways, or if you are doing the AmaWaterways post-cruise land extension to Geneva or the post cruise fiber arts tour, your transportation to the airport is included after your land extension. If you booked air independently, and plan to return home the day you disembark the cruise, you can purchase a transfer from the cruise line.

Please contact me if there are other questions that you need answered. I'm here to help you have the best of travel experiences! I will continue to update this document and will remain in communication as the date of the river cruise approaches.

Deb Jones, Owner
Fiber Garden LLC
e-mail: deb@fibergarden.com

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